

FAQ – Frequently Asked Questions

This is where you will find answers to common questions pertaining to MedLearn Media resources as well as user guides for the Resource Center.



Frequently Asked Questions

- + How do I reset my password?
- + When do webcasts become available on-demand?
- + When do webcasts expire?
- + How often are the publications updated?
- + How do I obtain CE's for a webcast?

If you experience issues or have additional questions, please send an email to portal@medlearnmedia.com.

To view the answer to any of the questions, simply click on the question you have and the answer will appear below. To hide the answer, click the question again.



Frequently Asked Questions

- × How do I reset my password?
Passwords can be changed at any time via the My Profile page. If you forget your password and cannot log into the site. Simply click the "forgot password" link on the login screen and follow the instructions.
- + When do webcasts become available on-demand?
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Should you have any questions that are not listed here, simply click on portal@medlearnmedia.com to email your customer care team.

- + How often are the publications updated?
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